

CLIENT PREPARATIONS FOR BED BUGS

In order for our company to provide the best possible service ask that you make a few simple preparations before we arrive. The following preparations are minimal, but they are crucial to the success of the program. If any cooperation above and beyond what is listed here is needed, we will make you aware of this in the future.

TO PREPARE FOR SERVICE

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- **DO** clean up any excess clutter around your house or apartment (clothes on the floor, general items randomly on the floor or piled in a corner, etc...).
- **DO** secure any private, valuable, or important items. We will be going through closets, opening drawers, etc.
- **DO** remove any pets and seal any fish tanks (turn off filter and air supply and wrap tank with plastic wrap).
- **DO** be prepared to vacate the dwelling during service for about 3-4 hours from the time that we arrive on site.
- **DO NOT** place any items on top of the beds.
- **DO** strip linens from bed and wash in hot water.
- **DO NOT** store items on or under beds.
- **IT IS NOT RECOMMENDED** that you bring new furniture into the unit until the bugs have been declared eliminated.

WHAT TO EXPECT WHEN YOU RETURN

- Beds and box springs can be covered in bed encasements at your request (see your sales representative regarding the prices). If you purchase the bed encasements **DO NOT** remove the covers for any reason.
- Items which need to be laundered will be sealed in trash bags. Please launder these items in a hot wash and/or dry cycle as soon as possible or dry clean if needed.
- You will be notified of any additional preparations which may be needed to facilitate the remaining services.
- If baseboard heating is present, we will be turning it on when we arrive and turning it off when we leave so the unit may be hot when you come back after service has been completed.

REMEMBER: THE SUCCESS OF THIS SERVICE DEPENDS UPON YOUR COOPERATION.

The answer since 1860

